

## Citizens Advice Mendip launch new advice point kiosks.

As record numbers of people are looking for advice and emergency support Citizens Advice Mendip are opening new 'self-service' kiosks that let you contact an adviser by email or phone, or access information on the Citizens Advice website.

The first four kiosks have been set up at the Portway Annexe in Wells, the Crispin Centre in Street, Glastonbury Library and Frome Library. As part of a rolling programme, three more will set be up in the next 2-3 months at Frome Town Council, Shepton Town Council and Wells Town Hall.

Feedback has shown that people like the anonymity and ability to access information at a time that suits them.

Ian Byworth, CEO of Citizens Advice Mendip, comments: 'With increasing numbers of people turning to us, we're opening these kiosks to provide greater and easier access to our advice services'.

You can access free, independent, and confidential advice from Citizens Advice Mendip by visiting their website <u>www.citizensadvicemendip.org.uk</u>